



YOUR GUIDE TO
**BETTER
COMMUNICATION**

What is AVA?



AVA is an integrated communication platform, designed by senior living administrators and residents, giving each community a read-and-tap interface to help manage day-to-day requests and communications between staff, residents, and families. We have developed the only tool in the market that merges highly efficient data capture with boundless flexibility (truly, we can capture it all) and offers customizable, real-time communication and reporting.

Our Mission & Values

The AVA Senior Connect mission is to enhance senior care and family interaction while elevating your staff and residents' experiences all through an easy-to-use software.



Simple

Overall, simplicity is about stripping away the unnecessary to reveal the essence, whether it's in design, communication, lifestyle, or problem-solving. AVA leads to clarity, efficiency, and a sense of ease.



Powerful

With remarkable effectiveness and the ability to yield a substantial outcome – AVA's core value is to always create powerful solutions for you, the user. Whether it be staff, admin, residents or their families.



Independent

Interdependence is the state of mutual reliance or interconnectedness between individuals, groups, or systems. By removing isolation and encouraging interactions with others, we foster essential aspects of life.

How We Started

Founded in 2019 by the father-son duo, Ray Steele, Sr. and Ray Steele, Jr., our mission at AVA Senior Connect is to enhance lives by developing straightforward, user-friendly tools that provide people with access to the information they require, on their own terms.

At AVA Senior Connect, we have developed the only tool in the market that combines highly efficient data capture with unlimited flexibility (indeed, whatever you can imagine, we can capture), along with customizable, real-time communication and reporting. We are committed to bringing people closer together during times when we seem further apart than ever. Our AVA application allows users to update crucial information conveniently and share it with those who need and value it most.





Features of AVA:

Communication & Directory

- Simplifies communication among staff, residents, families, and groups
- Enables sharing of community announcements, services, activities, and surveys
- Users determine the mode of communication that they prefer (text, email, phone call, and more)

Request Management

- Residents can submit new service requests to staff (maintenance, transportation, housekeeping, and more)
- See status of outstanding requests and history of prior requests
- Integrate with current work order management software (i.e., TELS)

Digital Check-In/Check-Out

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- Users determine the mode of communication that they prefer (text, email, phone call, and more)

Activities & Calendar

- Create a calendar of events and manage as new events occur or details change
- Simple resident sign-up process
- Track and report resident attendance
- Easily send reminder notifications to residents about upcoming events

Dining

- Menus can be pre-loaded and updated effortlessly
- Unified interface for handling various resident dining options (To-Go, Tableside, Pre-Placed)
- Provides insight into resident order preferences and habits through reporting

Schedule A Demo

Looking to make the switch to AVA Senior Connect? We're ready to be your trusted communications and operating partner.

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